

# Returns form for online shopping with Simmonds

We hope you are happy with your online shopping purchases, but in the event of a refund being required, please complete and return this form with your purchases.

CUSTOMER NAME.....ORDER DATE.....

CUSTOMER ID.....ORDER ID.....

Below, please list the goods being returned and the reason for their return so that your **refund** may be processed. **Exchanges are not possible; please re-order the item you require via our website at [www.simmonds-ltd.com](http://www.simmonds-ltd.com)**

1.....return code.....

2.....return code.....

3.....return code.....

4.....return code.....

Return Codes are listed below:

B = too big	S = too small	F = fit	C = Colour
W = wrong goods sent	A = arrived too late	D = damaged on arrival	X = Faulty

**If you require alternative goods, please re-order online separately and your order will receive our immediate attention. Refunds and purchases will be treated as individual transactions. Please note that socks and tights cannot be returned once the packaging has been opened due to hygiene reasons.**

Please return to:

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Customer Returns Services  
S. Simmonds & Son Ltd.  
3-5 Eldon Way  
Paddock Wood  
Tonbridge  
Kent TN12 6BE